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September 14, 2020

Welcome Essential Caregivers,

Parkwood Suites is happy to extend our visiting policy to include the essential caregiver role and welcome families/essential caregivers back into our home in this new format. We recognize the important role that families play in the overall wellbeing of the residents, and look forward to you re-establishing those connections, even though it will be a different way than it was pre-pandemic.

The visitor policy, located on the website, provides information regarding the essential caregiver. Key highlights include:

- The resident or Substitute Decision Maker (SDM) will determine a **maximum of two (2)** caregivers; this will be completed in writing. The form to establish the caregivers is on the website. Send completed forms to [twurdell@parkwoodmh.com](mailto:twurdell@parkwoodmh.com).
- To make a change, a new form must be completed.
- Prior to arriving for the first time, and monthly thereafter, the caregiver will attest that they have read and watched the required education.
- Upon arrival, essential caregivers must pass active screening. As an added precaution, we are asking everyone to show their negative COVID-19 test results every time they visit. We request your cooperation for the safety of everyone in the community.
- A procedural medical mask will be provided and need to be worn for the duration of the visit. There are hand sanitizers located throughout the home. We ask you to sanitize often and when it is appropriate.
- You are able to bring gifts (flowers, plant) directly to your resident. You may also bring commercial drinks/food. Please do not share items with other residents.
- Caregivers will need to go straight to your loved one's room. Please keep a **6-foot or 2-meter** distance from other residents and team members when you are in the community. You may take them outside and if staying on the Parkwood property you may exit & enter through the 720 door.
- You will be required to sign in and out in the visitor log book located in the Suites Foyer when you arrive and leave.

Parkwood Seniors Community will welcome essential caregivers to the Home after 10:30 a.m. on Wednesday, September 15, 2020.

Just a reminder, if the Home was to go into outbreak or the resident is self-isolating, only one essential caregiver will be able to visit at a time. Also, a caregiver may not visit any other resident or home for 14 days after visiting a home that is in outbreak or a resident that is symptomatic.

We look forward to you re-uniting with your loved one in this new format. We know the residents are going to benefit both emotionally and psychologically from these increased visits.

Thank you again for your continued support of our community. We look forward to seeing you soon.