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## RETRIEVING YOUR COVID-19 TEST RESULTS - *FOR VISITORS TO LONG-TERM CARE HOMES*

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For added protection to our home's community, long-term care homes must ensure that support workers, caregivers and general visitors show proof of a negative COVID-19 test result and verbally attest to not subsequently having tested positive as required under the Minister's Directive: COVID-19: Long-Term Care Home Surveillance Testing and Access to Homes, effective November 23, 2020.

**You can be tested at:**

**St. Mary's COVID-19 Testing Clinic**

50 Bathurst Drive, Unit 1, Waterloo

[Map it \(opens Google Maps\)](#)

519-885-9517 (for assistance or if you cannot book online)

226-989-4966 (for cancellations only)

Hours: 9:00 a.m. – 5:00 p.m. – 7 days per week, including holidays.  
(hours extended for December 7 only to 8 p.m. )

A listing of all assessment centres in Waterloo Region can be found [here](#).

The following are the steps you can take to retrieve your test result. On average, test results are made available on the COVID results viewer 2 days after a test is conducted.

**You can access your test results [online](https://covid-19.ontario.ca/index.html):** <https://covid-19.ontario.ca/index.html>

- All you need is your green Ontario Health Card, with its number (on the front) and 9-character code (on the back)
- Just click **Check Your Results**, include your health card information and click **Verify Patient**
- You can then:
  - Show your online results on your handheld device as you enter the building (you can take a picture of the screen from your mobile phone or present the results from your mobile phone browser)
  - Or, use a computer at our long-term care home that you will find as you enter the building, so you can pull up your results
  - Or, print a screen shot of your results in advance to show as you enter the building

**If you cannot access your results online, we recommend:**

- You ask the assessment centre or pharmacy that conducted your test for a printed copy of proof of the results