



515 Langs Drive
Cambridge, ON N3H 5E4
T: 519.653.5719
F: 519.650.1242
www.fairviewmh.com

726 New Hampshire Street
Waterloo, ON N2K 4M1
T: 519.885.4810
F: 519.885.6720
www.parkwoodmh.com



Message from the CEO of Fairview Parkwood Community

As 2021 comes to a close, I want to thank residents, caregivers and family members for your ongoing support and understanding as we continued to navigate through pandemic challenges to keep residents and staff safe.

Our kindness initiative has been built-in to our culture and certainly helped to provide us with a foundation of resilience and the ability to move many projects forward.

As you know, we launched a new building project at Parkwood this past spring accompanied by a \$7.5M fundraising campaign. I'm pleased to share that we have reached 80 per cent of our goal and hope to complete the campaign in time for our ground-breaking in the late spring/early summer of 2022.

Fairview is also quietly preparing for a major expansion of its long-term care home with the addition of 108 new beds. We hope to be ready to start construction by 2023.

We also continued to renovate many apartments as well as infrastructure on both campuses. We are pleased to see the community coming back to use our pools and fitness equipment and look forward to expanding social activities as soon as it is safe to do so.

In October, we underwent an accreditation process through Accreditation Canada with long-term care at both campuses and our Home and Community Care as well. I am so pleased to share that Fairview Parkwood Community achieved perfect Accreditation Primer results. This commendation stands out:

"Residents, staff and families consider themselves 'family' and support each other with pride and commitment. Residents are very happy and smiles abound. There is a warmth in the homes that you feel when you walk in the door."

The results acknowledge the hard work and dedication of our staff on both campuses who continue to provide care and programs to provide physical, mental and spiritual care.

Finally, we are working with the Board of Directors to complete our Strategic Plan for 2022-2025, which has provided us with the opportunity to reflect and be thankful for all we have been able to accomplish, despite the pandemic, while charting an exciting path forward. We are deeply grateful for your ongoing support.

On behalf of the Board of Directors, our staff, residents and community, I wish you all a joyful Christmas and a happy, healthy new year.

In kindness,

A handwritten signature in blue ink that reads "Elaine".

Elaine Shantz, CEO
Fairview Parkwood Community